



The Jet Gazette

Spring Edition 2012



Spring Fever



Together Toward Tomorrow

An Employees Perspective

-Contributed by Olivia Meyerback

At first glance, a small business like Jet Airways may seem like the little fish in a sea of larger companies of the same nature. Take a closer look and you will see an ornately designed, well-oiled machine, crafted from the hands of Monika Lutz (CEO), and Tammy Zwicky (COO). In the beginning, back in 1998, like many other companies, Jet Airways opened with a handful of employees, a modest customer base, and the key ingredients: hope and humility. Fourteen years down the road, Jet Airways has grown to a national company with six offices covering the entire United States, Canada, and beyond, steadily looking to expand.

The theme of, "Together Toward Tomorrow" echoes through the very structure of Jet Airways, as from the start, Jet Airways broke the mold of the typical third party logistics framework with unique ideas and business strategies. Attention to detail and fine-tuning are keystones in what makes Jet Airways a successful organization. Add this to a genuine concern for the better interest of the customer, and one will find a rock-solid foundation upon which Jet Airways develops and flourishes. Sticking to core principles while embracing consistent change is the mindset that characterizes the Jet Airways organization.

Jet Airways, as a member of Cargo 2000 (C2K), is equipped to implement all of this program's requirements. One of the reasons why the Jet Airways organization elected to become a member of C2K is the ability provided by this program to measure quality control. Precision is essential when it comes to standards of operations, and C2K provides tools to regulate functions and discard unnecessary procedures. As the air-cargo industry moves forward toward efficiency, C2K is essential for providing not only cost control, but also standardization and unification among members toward a global system.

"Together Toward Tomorrow" is an inspirational phrase for Jet Airways and all others linked to the air-cargo industry. Jet Airways remains fully committed to its stated position, to learn, adapt, and develop beyond the ever changing standard of business in the air-cargo industry.

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Now here is one lady who is always putting out fires...Rachel Lindsey, Manager of Freight Operations, Qantas Airways.

Good Times with Great Customers!



Robber apprehended by brave CEO and COO at Jet Airways Headquarters! Suspect Dan Newman from Aer Lingus had to face extradition back to Chicago. He will be missed!!



Jet Corporate Operations went to visit Emirates Sky Cargo in Seattle, WA. for their Inaugural flight. (L-R) Torfin Stendal, Ryan Schlabach, Brandon Ferruccio, and Steven Whorton.



Farewell Tsuchikawa-san, and welcome to Mr. Hirano with All Nippon Airways/LAX.



Tammy and Monika (the masked Miami Maidens) mingle at the CNS Conference in Miami, Florida, along with Christel Alaimo, Regional Cargo Manager-The Americas, Qatar Airways.



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Monika enjoying her birthday celebration in the office.

Spring is “springing up” all around!



Mother's Day at Emirates/LAX. Check out these beautiful ladies and their Jet Airways vases!



The Atlanta Air Cargo Golf Classic was enjoyed by (L-R) Paul Kurashima-Cargo Duty Officer Qatar Airways, Jason Houp-DFW Manager Jet Airways, Christel Alaimo- Regional Cargo Manager Qatar Airways, and Tim Robinson- Director of Operations Eastern Region-Jet Airways.



East meets West! Gearith McCauley (Manager at Jet IAD) pops in to his old digs in SEA and visits Talitha.



**Olivia Meyerback and Candace London from the JFK office, just hopped by to say:
HAPPY SPRING!!
And thank you for all of your support!**



NASA Discovery at JFK Int'l Airport.



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Company-wide Training

Jet Airways conducts internal training, striving to have each department cross-trained. This allows for more growth, promotion within, and consistency in policies and procedures company-wide. Their goal is to have every employee cross-trained and know every aspect of their internal tracking and freight management program, (Global Trak) by 2013. To help achieve that goal, they brought all Managers and key Operations staff to LAX to join the Corporate office in a weekend training program. This training has increased their knowledge of new TSA requirements, and helped in streamlining their customer service skills company-wide. Jet Airways knows that their customers and vendors will benefit from their extensive training efforts, as they strive to provide the finest service in the Air Freight industry.

After training all day, Jet had a wonderful dinner at the Charthouse in Redondo Beach, CA for everyone. The employees got together and presented Tammy and Monika with lovely gifts to express their gratitude and appreciation for all they do.



(L-R) Gearith (IAD), and
Brandon (LAX).



(L-R) Griselda (LAX), and
Carmen (LAX).



(L-R) Monika (LAX), and
Olivia (JFK).



(L-R) Olivia (JFK), Gearith
and Axel (IAD).



(L-R) Olivia (JFK), and
Deana (LAX).



Monika and Tammy opening
their gifts, a great way to end
the weekend!

Future Editions of **The Jet Gazette** will include: Employee features, Latest News, Industry Trends, Employee Profiles, and much more. If you have any suggestions or pictures you would like to share, please email them to Deana Poe, Editor in Chief at Info@jet-airways.com